

Benefits Contact Information

	PHONE NUMBER	WEBSITE
EBMS (TPA) • Medical/Rx • Dental • Claims questions • Customer Service	Client Services Center (866) 753-1492 Spanish-speaking Center: (800) 777-3575 option 4	miBenefits www.miBenefits.ebms.com
CareLink • Utilization Management • Case Management	(866) 894-1505	
OptumRx (PBM) • Prescription Benefit Manager	(855) 524-0381	OptumRx.com
RECURO Health • Telehealth Services	(855) 673-2876	www.recurohealth.com
New York Life • Life & Disability	(800) 732-1603	www.newyorklife.com
SupportLinc • Employee Assistance Program (EAP)	(888) 881-LINC (5462)	www.supportlinc.com Username: airxcel
Refer to this list when you need to contact customer service with benefit questions. For general information, contact Human Resources.		