

Contact Information

Contact	Title	Phone Number	Email
Delia Flores-Velazquez	Benefits Specialist	817-413-2681	dfloresvelazquez@preferredpump.com

Do you have additional questions concerning your benefits?

The HUB team is here to assist you with all your benefits needs. Your designated account manager is an expert when it comes to your benefits package and is able to assist you with the following:

- ✓ Benefits plan selection
- ✓ Submission of claims
- ✓ Appeal of claims
- ✓ Provider networks
- ✓ Qualifying life events
- ✓ And much more!

HUB offers a direct line for all of your employee benefits related claims and questions. You can send your questions by email or call to speak with a representative. A HUB team member will respond to your inquiry as promptly as possible.

Contact	Title	Phone Number	Email
Shara Coufal	Account Executive	817-529-5351	shara.coufal@hubinternational.com
Hannah Bowden	Account Manager	817-820-8127	hannah.bowden@hubinternational.com
Matthew Hawkins	Benefits Consultant	817-529-5366	matthew.hawkins@hubinternational.com
Mark Grace	Benefits Consultant	817-529-5353	mark.grace@hubinternational.com
April Harris	Claims Specialist	817-529-5328	april.harris@hubinternational.com
Allie Delgado	Bilingual Representative	817-529-5334	allie.delgado@hubinternational.com
Paul Faidley	Medicare	817-529-5337	paul@gusbatesfinancial.com
Hunter Anderson	Medicare	817-529-5321	hunter@gusbatesfinancial.com

Please refer to the information provided below when you need to contact one of your benefit carriers.

Plan	Plan Provider & Group Number	Phone Number	Website
Medical	United Healthcare 933006	844-638-8697	www.myuhc.com
Health Savings Account (HSA)	WEX	866-451-3399	www.wexbenefitsyou.com
Dental	United Healthcare 933006	877-816-3596	www.myuhc.com
Vision	VSP 30027869	800-877-7195	www.vsp.com
Life Insurance	Prudential 70927	800-524-0542	www.prudential.com/mybenefits
Disability	Prudential 70927	800-842-1718	www.prudential.com/mybenefits
Accident	Prudential	844-455-1002	www.prudential.com/mybenefits
Hospital Indemnity	Prudential	844-455-1002	www.prudential.com/mybenefits
Critical Illness	Prudential	844-455-1002	www.prudential.com/mybenefits
LegalShield, IDShield	LegalShield Phil Ernest	817-269-2653	www.legalshield.com/info/preferredpump
Employee Assistance Program (EAP)	Alliance Work Partners	800-343-3822	www.awpnow.com
Retirement / 401(k)	Principal 732240	800-547-7754	principal.com
Hub Resources	HUB	817-335-9547	