Lincoln Financial Group®

TravelConnect® services

Make travel less stressful.

We're here to assist you with:

- Emergency pet boarding and/or return
- Return of traveling companion
- ID recovery assistance
- Vehicle return
- Emergency travel arrangements
- Lost or stolen travel documents
- Language translation services
- Medical and dental referrals
- Corrective lens and medical device replacement
- Medication and vaccine delivery
- Evacuation coordination for an emergency security or political event, or natural disaster*
- Destination information

Detach and keep this card with you at all times.

Lincoln Financial Group® **TravelConnect®**

Global Assistance Program

Provided by On Call International

Medical, Security, & Travel Assistance Services for Participants Traveling 100+ Miles from Home

Visit https://mysearchlightportal.com and enter Group ID #: LFGTravel123 for access to Plan Documents, International Calling Instructions, and Destination Information.

Caring support and assistance when you travel.

TravelConnect is a comprehensive program that can bring help, comfort, and reassurance if you face a medical emergency while traveling 100 or more miles from home. Whether traveling for business or leisure, if you are enrolled in life and/or AD&D insurance, you and your loved ones can count on *TravelConnect* for responsive and caring support — 24 hours a day, 7 days a week.

You can count on *TravelConnect* services to:

Coordinate and provide transportation from an initial medical facility that cannot adequately treat the patient due to their condition.

Coordinate travel and airfare for your dependent children.* This includes the services, transportation expenses and accommodations of a qualified escort.

TravelConnect will also coordinate and pay for a safe evacuation due to natural disaster, or when a political or security threat occurs.

Medical care, and travel services recovery. Assistant services include, but are not limited to:

- Medical record requests
- Intermediary services
- Recovering lost or stolen documents or luggage
- Medical and dental referrals
- Language translation
- Corrective lenses and medical device replacement
- Arrangements for a deceased traveler

For a complete list of *TravelConnect* services, go to mysearchlightportal.com and enter your group ID: LFGTravel123.

Insurance products issued by:
The Lincoln National Life Insurance Company
Lincoln Life Assurance Company of Boston

Travel assistance services are subject to specific terms, conditions, and limitations. If you need assistance, call On Call International immediately for benefits verification and procedures. Multilingual representatives are available 24 hours a day, seven days a week. A program description is available at **mysearchlightportal.com**. To use *TravelConnect*® services, call On Call International at 866-525-1955.

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The *TravelConnect*® program is not available to insured employees and dependents of policies issued in the state of New York.

TravelConnect® services are provided by On Call International, Salem, NH. On Call International is not a Lincoln Financial Group® company and Lincoln Financial Group does not administer these services. Each independent company is solely responsible for its own obligations.

*On Call International must coordinate and provide all arrangements for eligible services to be covered. Coverage is subject to contract language that contains specific terms, conditions and limitations.

Not for use in New York.

Detach and keep this card with you at all times.

If you need Medical, Security or Travel assistance, regardless of the nature or severity of your situation, **contact On Call 24 hours a day:**

Call collect from anywhere in the world:
+1.603.328.1955
Call toll free from US or Canada:
1.866.525.1955

Email:
mail@oncallinternational.com

Global Assistance Services must be coordinated and approved by On Call in order to be covered.
See your **Plan Description** for full terms and conditions of the services offered in your plan.

On Call International
A member of the **Tokio Marine HCC** group of companies