

Benefit Vendor Contact Information

If you need to contact any of your benefit providers you can find their details below.

Benefit	Vendor name and details	Phone #	Website	Page #
Benefit Counselors	EOI Service Company	888.602.9167	encore.mybenefitsappointment.com	05
Medical	Aetna	866.422.8966	www.aetna.com	07
Aetna Concierge Service	Aetna	866.422.8966	www.aetna.com	10
Virtual Doctor Visit	Teladoc	855.835.2362	www.Teladoc.com/Aetna	11
Prescription	OptumRx	844.783.1398	www.optumrx.com	9
Specialty Pharmacy	Optum® Specialty Pharmacy	855.427.4682	specialty.optumrx.com	12
Mail Order Pharmacy	OptumRx	844.783.1398	www.optumrx.com	12
Health Savings Account (HSA)	HealthEquity	866.346.5800	my.HealthEquity.com	14
Flexible Spending Accounts (FSAs)	WEX	866.451.3399	www.benefitslogin.wexhealth.com/login	15
Dental	Delta Dental of Illinois	800.323.1743	www.deltadentalil.com	16
Vision	Aetna	866.422.8966	www.aetnavision.com	17
Mental Health Support	Talkspace		To access therapy: Talkspace.com/EncoreGlobal (use company code Encore Global) To access self-serve resources using Talkspace Go app: Create an account, then upgrade using company code encoreglobal	18
EAP	ACI Company Code: RSLI859	855.775.4357	https://rsli.mylifeexpert.com/	18

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Life and AD&D Insurance	Reliance Matrix	800.351.7500	https://www.reliancematrix.com	19
Supplemental Life and AD&D Insurance	Reliance Policy: GL156719	800.351.7500	https://www.reliancematrix.com	19
Short-Term and Long-Term Disability	Reliance Matrix	877.202.0055	www.matrixabsence.com	20
Paycheck Advance Program	UKG Wallet	855.854.0485	https://www.payactiv.com/ukgwalletsupport@payactiv.com	21
Perks and Discounts	Abenity	855.ABENITY (855.223.6489)	https://encore.abenity.com	21
Financial Wellbeing Program	FinFit	888.928.7248	finfit.com/encore ffcustomerservice@finfit.com	21
401(k)	Empower	800.345.2345	empowermyretirement.com	22
Legal Services	ARAG Access code: 18833en	800.247.4184	ARAGlegal.com/myinfo	23
Hospital Indemnity Insurance	Reliance Matrix	877.202.0055	www.matrixabsence.com	23
Accident Insurance	Reliance Matrix	877.202.0055	www.matrixabsence.com	23
Critical Illness	Reliance Matrix	877.202.0055	www.matrixabsence.com	24
Universal Life	Allstate Policy: GUL22	800.521.3535	www.allstatebenefits.com	24
Commuter Account	WEX	866.451.3399	www.benefitslogin.wexhealth.com/login	24



Your Benefits Team

For all other inquiries relating to your benefits or Open Enrollment, please contact the Encore Benefits Team at **800.876.5141** or **BenefitsTeam@Encoreglobal.com** or scan the QR code below.



SCAN ME

Teladoc quiz answers (from page 3)

- A1.** Teladoc is available 24/7/365.
- A2.** There is no limit. Use Teladoc as often as you need to!
- A3.** False! Teladoc has providers in all 50 states so you can get virtual care virtually anywhere!
- A4.** False. Nothing is shared with anyone unless you say so. (But sharing info with your regular doctor is usually a good idea.)