



Contact Information

Have Questions? Need Help?

Hana Group (Peace Dining dba Genji, LLC) is excited to offer access to the USI Benefit Resource Center (BRC), which is designed to provide you with a responsive, consistent, hands-on approach to benefit inquiries. Benefit Specialists are available to research and solve elevated claims, unresolved eligibility problems, and any other benefit issues with which you might need assistance. The Benefit Specialists are experienced professionals and their primary responsibility is to assist you.

The Specialists in the Benefit Resource Center are available Monday through Friday 8:00am to 5:00pm Eastern & Central Standard Time at 855-874-6699 or via e-mail at BRCEast@usi.com. If you need assistance outside of regular business hours, please leave a message and one of the Benefit Specialists will promptly return your call or e-mail message by the end of the following business day.

Carrier Customer Service

	CARRIER	PHONE NUMBER	WEBSITE
Medical PPO	CIGNA	1-800-997-1654	www.CIGNA.com
Dental PPO	Lincoln Financial Group	1-800-423-2765	www.lfg.com
Vision	National Vision Administrators (NVA)	1-800-672-7723	www.e-nva.com
Telehealth	Amwell	1-855-677-9722	Amwellforcigna.com
	MDLive	1-888-726-3171	Mdliveforcigna.com
Life and AD&D	Lincoln Financial Group	1-800-423-2765	www.lfg.com
Short Term Disability (STD)	Lincoln Financial Group	1-800-423-2765	www.lfg.com
New York DBL	Lincoln Financial Group	1-800-423-2765	www.lfg.com
Voluntary Universal Life	Transamerica	1-800-797-2643	www.transamerica.com
Voluntary Critical Illness	Transamerica	1-800-797-2643	www.transamerica.com
Voluntary Hospital Indemnity	The Hartford	1-800-523-2233	www.TheHartford.com
Employee Assistance Program (EAP)	Lincoln Financial Group	888-628-4824	www.guidanceresources.com
Benefits Resource Center	USI	855-874-6699	BRCEast@usi.com

This brochure summarizes the benefit plans that are available to Hana Group (Peace Dining dba Genji, LLC) eligible employees and their dependents. Official plan documents, policies and certificates of insurance contain the details, conditions, maximum benefit levels and restrictions on benefits. These documents govern your benefits program. If there is any conflict, the official documents prevail. These documents are available upon request through the Human Resources Department.

Information provided in this brochure is not a guarantee of benefits.