

CARRIER CONTACT INFORMATION

FUNCTION	CARRIER	PHONE	WEBSITE	POLICY NUMBER
Third Party Administrator (Medical)/ Precertification	United Medical Resources (UMR)	(800) 826-9781	www.umar.com	76-413049
Employee Assistance Program	Interface EAP	(800) 324-4327	www.4eap.com	
Telemedicine	Strive/ Amwell	Connect through your mobile app or call (844) SEE-DOCS	https://amwell.com/	
Value Based Payments - Patient Advocacy	Healthscope Benefits	(800) 972-3025	www.healthscopebenefits.com	
Retail/Mail-Order Prescriptions	ServeYou Rx	(800) 759-3203	serve-you-rx.com/members/	RxBIN #610548 RxPCN = SERVU
\$0 Copay Mail-Order Rx	GlobalRx Manage	(800) 883-8841	https://my.globalrxmanage.com/customers/louisiana-machinery-company/sign-up	
HSA	UMB	(866) 520-4472	www.hsa.umb.com	
Voluntary Dental	Companion Life	877-676-5789	www.dentemax.com	845-14-S3792
Voluntary Vision	United Healthcare	(800) 638-3120	myuhcvision.com	921864
Diabetes Management	ActiveCare	(877) 219-6050	www.activecare.com	
Basic Life/AD&D, Voluntary Life, Short-Term Disability, Long-Term Disability	The Hartford	(866) 467-8730	www.thehartford.com	805505
Legal Assistance	MetLaw	(800) 438-6388	info.legalplans.com	LA970-318
Identity Theft Protection	Aura Identity Guard	(855) 443-7748	www.identityguard.com	
Voluntary Critical Illness, Hospital Indemnity, and 24 Hour Accident	The Hartford	866-547-4205	www.Theharford.com	
Voluntary Cancer & Universal Life	Transamerica		www.transamerica.com	