At your fingertips

Find in-network doctors and hospitals with our convenient provider search tool

The help you need to pick your plan

We're here to help you stress less — and save more — when choosing your health plan. It's simple with our provider search tool. You'll be able to check plans to see if the doctors and sites of services you use are in network for our plans.

The tool lets you search for and learn more about doctors, hospitals, walk-in clinics, labs and other health providers in your area.

Aetna.com

90.03.568.1 (8/20)

aetna™

More helpful details

Use your custom provider search tool — in English or Spanish — to find doctors, hospitals and other health care providers that participate in the Aetna network. You'll also find useful information, such as:

- Whether your plan is accepted
- Office locations and directions
- Provider's gender, where they went to school, hospital affiliations and languages spoken
- Whether providers are accepting new patients

Because staying in network helps you keep your medical costs lower.

Multiple ways to search

You can search using a doctor or facility's name, or by:

- City, state, ZIP code
- Specialty
- Common procedure types, such as flu/vaccine shots or back care

You can even search for doctors who treat specific conditions.

Visit Aetna.com

Go to
Aetna.com/individuals-families/find-a-doctor.html
to find a doctor or hospital now.

Here's how it works:

1. Visit" **Find a doctor**" on **Aetna.com**, and under "Guests," choose "Plan from an employer."
2. Enter your home location (ZIP, city, county or state) to access providers specific to plan benefits.
3. Set range of miles around home location (up to 100-mile radius).
4. You can enter the name of the plan and search or you can scroll and pick the plan. Make sure your employer's plan name matches the Aetna plan name. If you do not know your potential plan offering, select "Skip Plan Selection."
5. Search by provider name or provider type. You'll also have the option to search by category: *Medical Doctors & Specialists, Hospitals & Facilities, Urgent Care, Walk-In Clinics, Pharmacies, Behavioral Health, Dental Care, Vision, Labs & Testing, Alternative Medicine, Durable Medical Equipment, Common Procedures & Conditions, Institutes of Quality/Institutes of Excellence.*
6. Explore providers in list view or map view.
7. If you can't find your provider, please call Member Services for assistance.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

This material is for information only. Health benefits and health insurance plans contain exclusions and limitations. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. Information is believed to be accurate as of the production date; however, it is subject to change.

Aetna.com

©2020 Aetna Inc.
90.03.568.1 (8/20)

aetna™