

Go to <https://savrx.com/>

Login  
Patient Portal



### 1. New Users

- a. Any new users will need to create an account.
- b. 2 Registration Options
  - i. Use my Prescription (Rx) number- Must be a Sav-Rx Mail-Order #
  - ii. Use my Sav-Rx Card
    1. In both cases, make sure the Name, Date of Birth, and Address are correct.

### 2. Returning Users

- a. Sign in using your registered email and password.
  - i. Choose an option to verify your identity.
    1. Email
    2. Text
  - ii. A 1-time authentication code will be sent

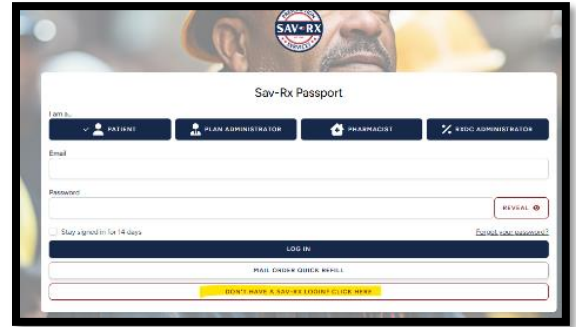
**\*Every account user must utilize their own email address.**

**\*Any dependent under 18 will be listed under the Cardholder.**

**\*If a member ever Opted out of SMS and wishes to re-enable SMS MFA codes they will need to text UNSTOP to 402-753-2850.**

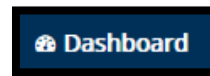
**\*If they want to opt out of refill reminders (without blocking the number entirely) they can do so in the Patient Portal under:**

- **My Account > Communication Preferences > click Edit > Uncheck "SMS" and save**



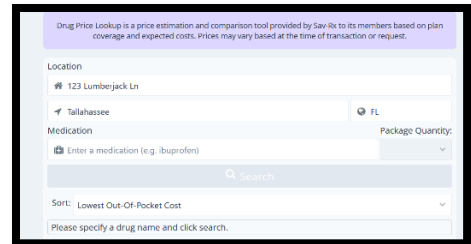
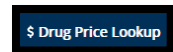
### 3. Dashboard

- a. Allows prescriptions that are ready to be refilled or sent in for renewal as well as recent orders.
- b. Will list orders Available, In Progress, Pending in Refills, or orders packaged in shipping.



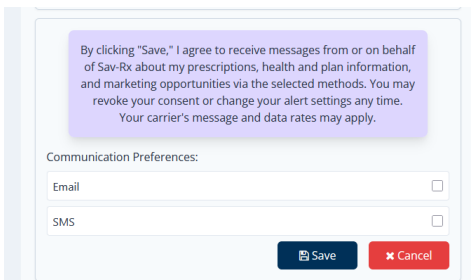
### 4. Drug Price Lookup

- a. Price estimation and comparison tool provided by Sav-Rx to its members based on plan coverage and expected costs. Prices may vary based on the time of transaction or request.
  - i. Enter the pharmacy location.
  - ii. Enter the medication name and quantity needed.
    1. Copay will show.
    2. If the medication is rejected for any reason, rejections will be shown.



### 5. My Account

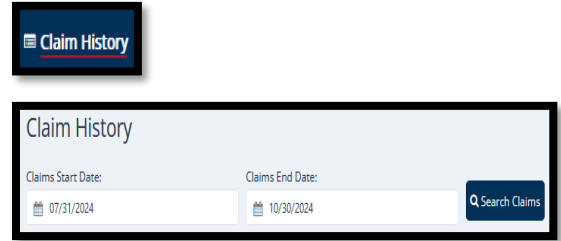
- a. Let customers see and update their information.
- b. Shipping Address and Payment
- c. Request Customer History
- d. Communication Preferences
  - i. Receive shipping notifications
    1. Will not receive unless they opt in on the portal
  - ii. Receive refill notifications
    1. Will not receive unless they opt in on the portal
- e. View and or Download/Print a Sav-Rx Benefit Card



6. **Copy of ID Card:**  
a. Customers can request a temporary card from the website to utilize until they receive a permanent card. You will still verify the address and request the Card through Cardmaster for the member to receive their Permanent card.



7. **Customer History Print out:**  
a. Once registered the customer can enter the range of data they need, and it will be available in a downloadable PDF.  
b. If they do not have access to a computer, we can request this for them, but the process could take up to 2 weeks to be mailed.



8. **Checking out**  
a. Customers can update their shipping address, schedule cold pack delivery and payment information prior to checking out.  
b. If the customer's payment information is not present in the system, they will be prompted to enter their information or else they cannot checkout.

