southernscripts
a New Kind of Pharmacy Benefit Management

Member
Reference Guide

Processing Information

Group Number: **Reference Member ID Card**
Cardholder ID Format: **Reference Member ID Card**
Bin Number: **015433**
PCN: **SSN (Southern Scripts Network, not SSN#)**
PBM: **Southern Scripts**

Contact Information

24/7/365 support available

Hours of Operation

Monday-Friday
6:00 AM - 10:00 PM CST
Saturday
8:00 AM - 6:00 PM CST
Sunday
8:00 AM - 5:00 PM CST

Contact

Toll Free: (800) 710-9341
Fax: (318) 214-4190
Website: southernscripts.net

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FirstChoice™
Pharmacy Locator:
southernscripts.net/members

FirstChoice™ is the preferred pharmacy network of Southern Scripts, offering access to reduced prescription costs at 50,000+ participating FirstChoice™ pharmacies across the nation. A participating FirstChoice™ pharmacy offers, on average, a lower cost on medications for covered drugs than a standard (non-preferred) pharmacy. FirstChoice™ consists of both independent (local/community) and retail (national/regional) pharmacies.

Participating FirstChoice™ pharmacies also offer the added benefit of filling a 90-day supply of medications*. Non-FirstChoice™ pharmacies are limited to a 30-day supply.

1. Visit **southernscripts.net/members**
2. Select **Find a Pharmacy**
3. Enter your **ZIP code**
4. The Southern Scripts Bin Number is **015433**
5. Enter your **Group Code** (Also found on your Insurance/Rx card)
6. Select your search radius based on your ZIP code

firstchoice southernscripts — Pharmacy is contracted as a FirstChoice™ pharmacy

Pharmacy is contracted for specialty medications

Pharmacy is contracted for vaccines

** Pharmacies that do not participate in the FirstChoice™ Pharmacy Network are unable to dispense 90-day supply of medications. Speciality medications are limited to a 30-day supply.*

How do I lower my prescription drug costs?

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Locate a FirstChoice™ pharmacy by following the steps above

Remember: A participating FirstChoice™ pharmacy offers, on average, a lower cost on medications for covered drugs than a standard (non-preferred) pharmacy.

Ask your physician about generic drugs

A generic drug is a version of a brand drug. According to the U.S. Food and Drug Administration (FDA), compared to the brand drug, a generic:

- is chemically the same
- works the same in the body
- is just as safe and effective
- meets the same standards set by the FDA
- often costs much less

Example: rosuvastatin (generic) is the same drug as Crestor® (brand)

It is easy to transfer your prescriptions to a FirstChoice™ pharmacy.

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Locate a FirstChoice™ pharmacy by following the steps above

Remember: FirstChoice™ (preferred) offers, on average, a lower cost on medications for covered drugs than a standard (non-preferred) pharmacy.

Contact your new participating FirstChoice™ pharmacy

Inform your new participating FirstChoice™ pharmacy that you want to transfer your prescriptions from your old pharmacy. You will need the name, strength, and prescription number of each prescription, along with the phone number of your old pharmacy. You can accomplish this by calling, visiting the new pharmacy in person, or if your new pharmacy offers the technology, by using online services such as a website or mobile app.

What information will the pharmacy need to facilitate the transfer?

Your new pharmacy will need your health insurance information, and perhaps some personal information as well. Typically, your new pharmacy will request:

- Health insurance card
- First and last name
- Date of birth
- Address
- Phone number
- Possible allergies you may have

How long will it take to complete the transfer?

The amount of time your new pharmacy needs can depend on how many prescriptions need to be moved over, possibly 1-3 business days. When the time comes to pickup your prescription(s), please bring your insurance card with you to the pharmacy.

Mail Order Information

Postal Prescription Services

Name: **Postal Prescription Services**
Pharmacy NPI: **1528003910**
FAQs: **ppsrx.com/topic/postal-prescription-service-faqs**

Hours of Operation

Monday-Friday
6:00am - 6:00pm PST
Saturday
9:00 AM - 2:00 PM PST

Contact

Toll Free: (800) 552-6694
Website: ppsrx.com

Creating an Online PPS Account

First time access only

1. Select **Register** from the upper right-hand corner of the PPS website
2. Enter your email address and create a password
3. Select **Create Account**

Ordering New or Transferred Prescriptions

Once you have added a patient to your online PPS account, it is easy to add new prescriptions or transfer prescriptions from another pharmacy

1. Select **Add a Prescription** from the left navigation menu and follow the on-screen steps for PPS to request a new prescription from your doctor or a transferred prescription from another pharmacy
2. Your doctor can send a new prescription to PPS by electronic prescribing, fax, phone, or mail
3. Or, if your doctor has given you a paper prescription, you should mail it to PPS at:

   PPS Prescription Services
   PO Box 2718
   Portland, OR 97208-2718

Generally, it takes about 3-5 business days for PPS to contact your prescriber or pharmacy to obtain your prescription(s). If you requested a fill of these prescriptions, they will be sent as soon as the prescriptions are received and filled.

Accessing Your Formulary Drug List

southernscripts.net/members

The drug formulary is your official list of all drugs covered by your prescription plan. To access your formulary and learn more about your coverage, please follow the steps below:

1. Visit **southernscripts.net/members**
2. Select **Find Your Member Page** on the left navigation
3. Enter your **Group Number** (Found on your Insurance/Rx card)
4. Select **View Member Page**
5. Under **Search For Medications**, type the name of your medication and click **Search**

What is Variable Copay™?

Variable Copay™

Variable Copay™ significantly reduces the cost on eligible specialty and brand medications by utilizing manufacturer-provided coupons. When you enroll in Variable Copay™, your out-of-pocket costs for prescription drugs may be discounted or eliminated by a drug manufacturer's coupon. It's that easy!

CRx Specialty Solutions™ is the preferred Variable Copay™ Pharmacy, who administers the Variable Copay™ program, performs prescription fulfillment, and provides free services such as automated shipping and refills. CRx Specialty Solutions™ will also contact your prescribing physician when additional refills are needed on your prescription.

Enrollment in Variable Copay™ is quick and simple. Please call (833) 439-9617 to speak with a dedicated Variable Copay™ Concierge. Enrollment is also available within the Southern Scripts mobile app.

Contacting the Variable Copay™ Pharmacy

CRx Specialty Solutions

Should you have any issues regarding your Variable Copay™ prescription fulfillment, please call (833) 439-9617 to speak with a Variable Copay™ Concierge.

Name: **CRx Specialty Solutions Pharmacy**
NPI: **1336141381**

Hours of Operation
Monday-Friday
8:00 AM - 6:00 PM CST

Contact

Toll Free:	(877) 646-1716
Fax:	(318) 214-4190
Website:	crxspecialty.com

Accessing Your Member Page

southernscripts.net/members

Your Member Page is tailored to the specifics of your prescription benefit plan. Resourceful tools are available on your Member Page, such as a pharmacy locator, drug formulary search, FirstChoice™ pharmacy network, and mail order information. To get the most out of your prescription benefits, visit your Member Page below.

1. Visit **southernscripts.net/members**
2. Select **Find Your Member Page** on the left navigation
3. Enter your **Group Number** (Found on your Insurance/Rx card)
4. Select **View Member Page**

Accessing Your Member Portal

southernscripts.net/members

The Southern Scripts Member Portal provides a variety of helpful features that make it easy to manage all aspects of your prescription drug benefit:

- See your benefit details
- Manage your account and prescription history
- Locate a pharmacy
- Lookup drug price
- Request a new ID card

1. Visit **southernscripts.net/members**
2. Select **Member Portal** on the left navigation
3. Login to the Pharmacy Benefits Portal with your credentials.
   Note: First time users need to create an account by following the hyperlink on the Member Portal page.

Price Check Tool

southernscripts.net/members

firstchoice | Pharmacy is contracted as a FirstChoice™ pharmacy

Pharmacy is contracted for Specialty medications

Pharmacy is contracted for Vaccines

The Drug Pricing Tool allows members to price their prescription drugs at any pharmacy in a few easy steps. To access the Drug Pricing tool, please follow the instructions below. *First time users need to create an account by following the hyperlink on the Member Portal page.*

1. Visit **southernscripts.net/members**
2. Select **Member Portal** on the left navigation
3. Login to the **Pharmacy Benefits Portal**
4. Select **Pharmacy Locator** on the top navigation
5. Enter **Zip Code**
6. Select **Search Radius**
7. Locate your desired pharmacy and select the **Price Check** option (Refer to legend to the left for pharmacy details)
8. Enter **drug name**, **desired quantity**, and **days supply** for the drug
9. Select **Search**

Note: The Price Check Tool is solely a pricing estimate of your drug, as the drug market is ever-evolving. Prices may fluctuate over time.

Download the Southern Scripts Mobile App

SEARCH FOR
Southern Scripts

Members of Southern Scripts need convenient and straightforward access to important pharmacy information.

That's why we created a simple and fast way for members to track and manage their prescriptions - freely available on iOS and Android.

The Southern Scripts App stores a digital Member ID Card, current and previous Southern Scripts prescription lists, and an integrated pharmacy locator.

iPhone (App Store)

1. Select the **App Store** icon on your iPhone
2. Select the **Search** icon on the bottom of the screen
3. In the **Search Bar**, type **Southern Scripts** and select **Search**
4. The Southern Scripts app will display in the search results. Select **Get** to download the Southern Scripts app

Android (Google Play)

1. Select the **Google Play** icon on your Android phone
2. Select the **Apps** icon on the bottom of the screen
3. In the **Search Bar** at the top, type **Southern Scripts** and select **Search**
4. The Southern Scripts app will display in the search results. Select **Install** to download the Southern Scripts app.

Download on the App Store

GET IT ON Google Play

Additional Notes

If you have questions or need assistance regarding your prescription coverage, please contact us (800-710-9341) to speak with a dedicated customer service representative.