BlueCross BlueShield of Illinois

BlueCare Dental℠ Member Resources

Blue Cross and Blue Shield of Illinois makes it easy for you and your family to access helpful dental resources online. Find the care and information you need by accessing these online tools when you enroll in our **BlueCare Dental PPO℠**.

TO FIND A DENTIST: The Largest Network in the Country[1]

We have **more than 153,700 unique providers** in our network, giving you a wide range of choices and significant discounts.

Visit bcbsil.com to search for an in-network dentist or use our QR code to get started.

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation,
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MEMBER PORTAL: Blue Access for Members℠

Register for BAM℠, our secure member portal, at bcbsil.com or by downloading the BCBSIL mobile app.

- Access your digital ID card
- View Benefit Summaries
- See your claims and Explanation of Benefits
- Search for an in-network provider

FOR VIRTUAL VISITS: Teledentistry

If you have an urgent dental concern or are unable to visit a dentist, you may be eligible for a virtual dental visit,[2] powered by Teledentistry.com.[3] You and your covered dependents can use these visits when you:

- Have an urgent dental issue and can't see your dentist
- Need access to a dentist after business hours
- Want to consult a dentist without leaving home

Questions?
Please call us at **800-367-6401** to speak with one of our customer service representatives.

FOR THOSE WITH CHRONIC HEALTH CONDITIONS: BlueCare Dental Enhanced Benefit℠ Program

If you have heart disease, diabetes or are pregnant, our Enhanced Benefit program offers an additional one of the following after your regular benefits have been used:

- Routine cleaning
- Periodontal maintenance cleaning
- Periodontal scaling and root planing

If you have both dental and medical coverage with BCBSIL, you are automatically eligible for the Enhanced Benefit Program. If you're a BlueCare Dental member only, without medical coverage with BCBSIL, you may still be eligible for the additional benefit. Please call the number on the back of your dental ID card and ask the representative for the Chronic Condition Verification form.

OUR DENTAL WELLNESS PROGRAM: BlueCare Dental Connection℠

- Watch for information we send to members with chronic conditions about the link between gum disease and other health issues.
- Visit the online **Dental Wellness Center®**[4] to learn about more about oral care. Log on at bcbsil.com.

Please refer to your Dental Benefit Booklet for benefit information.

1. Source: Network360® Analytics Suite September 2025. 2. Virtual visits may not be available on all plans. 3. Teledentistry.com is an independent company that operates and administers the virtual dental visits program for Blue Cross and Blue Shield of Illinois. Teledentistry.com is solely responsible for its operations and for those of its contracted providers. 4. The Dental Wellness Center is an online resource offered by Go2Dental. Go2Dental is an independent company contracted with Dental Network of America, LLC, the administrator of BCBSIL dental products.